



# Strength in Service 2022 ANNUAL REPORT

### Our Mission

### Save lives.

To provide a safe blood supply that meets or exceeds the needs in each community we serve, and to provide a variety of services in support of ongoing and emerging blood and transfusion-related activities.

### Our Vision

# Relentless Compassion.

# To be a vital and prominent member of our communities

known for meeting the needs of the entire community, incomparable customer service and unwavering employee excellence.

**To develop our communities' blood supply** by increasing blood donations from both new and existing blood donors and optimizing component yields from each donation. To be an employer of choice by providing a work environment that continually reiterates and reinforces the value of each employee's role and offers opportunities for employee development and growth.

To be recognized as a provider of the safest and highest quality blood components and services by engaging in unrelenting and continuous improvement in our methods and procedures.

## Our Values

Safety	We are responsible for the safety of our employees, our donors, our patients and our blood supply.
Teamwork	We work together with mutual respect, personal integrity, a spirit of cooperation and remarkable professionalism to meet our communities' needs.
A Difference	We make a difference every day by connecting our donors to our patients.
Reputation	We provide ethical, honest and courteous service to ensure the goodwill of the community.
Stewardship	We efficiently manage our resources and our community blood supply.

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# A MESSAGE FROM THE CEO

"As we expand our capabilities in the coming year, our strength will always be the exceptional service we provide. Thank you for being a part of our lifesaving mission."

# Strength in Service

2022 was a remarkable year of growth for LifeSouth that has enabled us to serve our communities in new and unexpected ways. We opened nine new donor centers throughout our footprint and renovated several of our facilities, providing our donors more opportunities to give as conveniently as possible. We also opened a new components laboratory in Jacksonville, Fla., which will enable us to more efficiently process and provide blood for our hospitals in the area. We experienced additional growth in our therapeutic capabilities, which grew by 5% this year.

Our top priority remains collecting and providing the blood necessary to treat patients in our communities and beyond. This year, we began providing blood for several new hospital partners and joined other community blood centers in maintaining our national blood supply through organizations like the <u>Alliance for a Strong Blood Supply</u> and the <u>Blood Emergency Readiness Corp</u>.

<u>LifeSouth Cord Blood Bank</u> significantly increased their lifesaving impact, joining with four new hospitals in Florida, Georgia and Alabama to collect cord blood. Fiscal year 2022 saw a 28% increase in cord blood collections and 95% more cord blood units listed on the registry for transplant.

To help meet a rapidly increasing demand for blood and cell therapy products for research studies, LifeSouth formed the <u>LifeSouth Research Institute</u> (LSRI). The LSRI operates as a division of LifeSouth, recruiting donors, collecting blood and providing products and services to researchers to advance transfusion medicine and help patients in the future. Additionally, providing blood products to researchers allows those who have been deferred the opportunity to contribute to lifesaving medical advancements.

This year, Rob Smith will retire as chairman of the LifeSouth board of directors. Rob has been a board member since 2009, and was elected chairman in 2019. As the former CEO of HealthGroup of Alabama, Rob helped LifeSouth become the blood supplier for Huntsville Hospital and other area hospitals. We thank Rob for his many years of service and the impact his leadership has made on our organization.

As we expand our capabilities in the coming year, our strength will always be the exceptional service we provide. Thank you for being a part of our lifesaving mission.

Kyzkn

Kimberly E. Kinsell President and Chief Executive Officer



Rob Smith Chairman of the Board

### Chief Financial Officer Paul Grebe to Retire

In April 2023, LifeSouth Chief Financial Officer Paul Grebe will retire after 41 years with the organization. In 1981, Paul joined LifeSouth to write our first computer system, CRBCIS, and install the necessary hardware to bring the organization into the Information Age. Although the position was only intended to be a two-year assignment, Paul remained with the company and was promoted to his current position as CFO in 1993. Throughout his tenure, LifeSouth grew from a small blood bank to an operational footprint spanning multiple states and serving hundreds of hospitals.

"His leadership, guidance and expertise have been invaluable, helping us grow into the organization we are today," said LifeSouth President and CEO Kimberly Kinsell. "There are very few as passionate about blood banking as Paul. Paul is admired and respected for his love for LifeSouth, unwavering enthusiasm for the work we do and how we help the patients we serve."





### Board of Directors

#### As of September 2022

LifeSouth Community Blood Centers is governed by a volunteer board of directors. This group of dedicated community leaders provides guidance that enables us to fulfill our mission.

**Rob Smith** Chairman HealthGroup of Alabama\*

Reeves Byrd Jr. Vice Chairman Preferred Management Investments\*

**Jim Kelly Jr., CPA** Treasurer UF Health

Ron Spitznagel, EdD Secretary Consultant and Expert Witness

**Owen Bailey** USA Women & Children's Hospital

**Jeremy Blair** WellStone

Michael Briddell City of Montgomery Gary Brooks BBI Construction Management

**Dan Bundy** First US Bank

Michael Corrigan Jr. Visit Jacksonville

Avis Craig Key Training Center

Kyle Dorsey, FACHE Baptist Medical Center

F. Kayser Enneking, MD UF College of Medicine

Kristi Fultz-Butts American Heart Association

Ben Hansert Mobile Infirmary Medical Center Michael Lukowski, MD UF Health\*

Tonya Raines Chick-fil-A

Jeff Rains Baptist Medical Center East

Michael Reinhardt Lexus/Toyota

**Jeff Samz** Huntsville Hospital

Carl Smith Huskers

Mickey Smith, LFACHE, FACMPE, FHFMA Oak Hill Hospital\*

Rick Staab InterMed Biomedical Services

Luke Standeffer DCH Health System **Wendi Taylor** Dorado, LLC and Global Youth Food Project

Robert Thornton UF Health

Jansen Voss, JD Christian & Small, LLP

Merrick Wilson Homewood City Schools

#### **Emeritus Board Members**

Philip Baker Herb Bevis, PhD John Mallory Perry McGriff Jr. Gary Moody, JD Don Rothwell, PhD Everett Scroggie Jr. Will Shafer Mike Wofford

\*retired

### Hospitals We Serve

#### Alabama

Athens-Limestone Hospital Atmore Community Hospital Baptist Medical Center East Baptist Medical Center South Birmingham VA Medical Center **Bullock County Hospital** Children's Hospital of Alabama Community Hospital Tallassee Coosa Valley Medical Center Crenshaw Community Hospital Crestwood Medical Center Cullman Regional Medical Center Dale Medical Center DCH Regional Medical Center Decatur Morgan Hospital Decatur Campus Decatur Morgan Hospital Parkway Campus East Alabama Medical Center Lanier East Alabama Medical Center Auburn East Alabama Medical Center Elmore Community Hospital **Evergreen Medical Center** Fayette Medical Center Flowers Hospital Gadsden Regional Medical Center Grandview Medical Center Grove Hill Memorial Hospital Helen Keller Hospital Huntsville Hospital Huntsville Hospital for Women & Children Jack Hughston Hospital Jackson Hospital Jackson Medical Center Lake Martin Community Hospital Lakeland Community Hospital Lawrence Medical Center Madison Hospital Manderson Cancer Center Marshall Medical Center North Marshall Medical Center South Medical Center Barbour Medical Center Enterprise Mizell Memorial Hospital Mobile Infirmary Medical Center Monroe County Hospital North Alabama Medical Center North Baldwin Infirmary Northport Medical Center Prattville Baptist Hospital Providence Hospital Red Bay Hospital Regional Medical Center Anniston **Riverview Regional Medical Center** RMC Stringfellow Memorial Hospital Regional Medical Center of Central Alabama

Russell Medical Center Russellville Hospital Shelby Baptist Medical Center Shoals Hospital South Baldwin Regional Medical Center Southeast Alabama Medical Center Springhill Memorial Hospital St. Vincent's Birmingham Tanner Medical Center / East Alabama Thomas Hospital Thomasville Regional Medical Center Troy Regional Medical Center University of Alabama at Birmingham Hospital USA Children's & Women's USA Medical Center Vaughn Regional Medical Center Washington County Hospital Whitfield Memorial Hospital Wiregrass Medical Center

#### Mississippi

Merit Hospital Ocean Springs Hospital Singing River Hospital

#### Georgia

Atlanta VA Medical Center Children's Healthcare of Atlanta at Egleston Children's Healthcare of Atlanta at Scottish Rite Emory Johns Creek Hospital Emory Saint Joseph's Hospital **Emory University Hospital** Emory University Hospital Midtown Encompass Health Henry Rehabilitation Hospital Grady Health System Habersham Medical Center HealthSouth Rehabilitation Hospital of Newnan Higgins General Hospital Martin Army Community Hospital Navicent Health Northeast Georgia Medical Center Northside Hospital Northside Hospital Cherokee Northside Hospital Forsyth Northside Hospital Gwinnett Piedmont Atlanta Piedmont Henry Piedmont Newton SGMC Berrien Campus SGMC Lanier Campus Southeast Georgia Brunswick South Georgia Medical Center St. Francis - Emory Healthcare Tanner Medical Center/Carrollton

Tanner Medical Center/Villa Rica Tift Regional Medical Center Warm Springs Medical Center Wellstar Atlanta Medical Center South Campus Wellstar Cobb Hospital Wellstar Douglas Hospital Wellstar Kennestone Hospital Wellstar North Fulton Hospital Wellstar Spalding Regional Medical Center Wellstar Sylvan Grove Hospital Wellstar West Georgia Medical Center

#### Florida

**Baptist Heart Hospital Baptist Medical Center Beaches** Baptist Medical Center Jacksonville Baptist Medical Center Nassau **Baptist Medical Center South** Bayfront Health Brooksville Bayfront Health Spring Hill Brooks Rehabilitation Hospital Citrus Memorial Hospital Lake Butler Hospital / Hand Surgery Center Lake City Medical Center Lake City VA Medical Center Malcom Randall VA Medical Center Memorial Hospital Jacksonville Moffitt Cancer Center North Florida Reception Center Hospital North Florida Regional Medical Center Oak Hill Hospital Orange Park Medical Center Putnam Community Medical Center UF Health Jacksonville UF Health Leesburg UF Health North UF Health The Villages UF Health Heart & Vascular Hospital UF Health Neuromedicine Hospital UF Health Shands Cancer Hospital UF Health Shands Children's Hospital UF Health Shands Hospital Wolfson Children's Hospital

43 EMS Service Locations



## LifeSouth Communities

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Anniston

Opelika

Dotha

Montgomery

Opelika

Prattville

Tuscaloosa

Palatka

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Florence



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Albertville Anniston Athens Attalla Birmingham Cullman Fo Daphne Hu Decatur Le Dothan Ma Florence Ma

Foley Huntsville Leeds Madison Mobile

Florida Locations

Alachua Brooksville Chiefland Fleming Island Gainesville Julington Creek Inverness Lake City Jacksonville Lecanto Jonesville Ocala

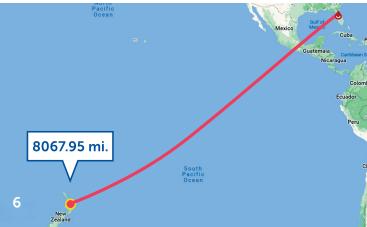
Georgia Locations

Alpharetta Atlanta Cumming Columbus McDonough Gainesville Valdosta Lawrenceville LifeSouth serves more than 650 cities in Florida, Georgia and Alabama.  $\odot$ 









### Progress

In 2022, LifeSouth formed the <u>LifeSouth Research Institute</u> (LSRI) to help save lives through medical research. Participants can include blood donors, those unable to give or those whose blood is ineligible for transfusion. Potential research donors indicate their interest via the computer-assisted self-interview prior to donation and may be contacted about opportunities to participate. Research donations can be used to learn more about blood transfusion, diseases and important public health issues. The LSRI offers another way for donors to give by connecting willing participants with studies that match their eligibility, allowing them to help advance medical science.

This year, LifeSouth joined blood centers around the country to prepare for the impact of emergencies on local blood supplies. More than 38 community blood centers joined the <u>Blood Emergency Readiness Corps</u> or BERC, which allows community blood centers to assist in times of crisis (such as a shooting or natural disaster) through coordinated on-call rotation. LifeSouth also joined AABB's <u>Alliance for a Strong Blood Supply</u> to address current challenges with the nation's blood supply. LifeSouth is proud to be among these coalitions to collectively ensure that blood is available for every patient when they need it.

On April 10-16, LifeSouth donated \$10 for every blood donation in our centers to the Blood Centers of America Foundation to help purchase medical supplies for the people of Ukraine. Global healthcare company Fresenius Kabi matched the donation, making LifeSouth's total contribution \$37,880.

LifeSouth's <u>new website</u> launched in July 2021 and features a clean, simple design that showcases our brand and improves functionality for donors, staff and hospitals.

This year, LifeSouth unveiled smaller shuttle bloodmobiles, which allow for easier maneuvering in crowded urban areas and help alleviate staffing issues, as they don't require a CDL to operate. A staff contest to name the new vehicles yielded the nickname "Half Pint."

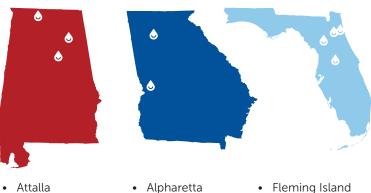
The Computer Assisted Self-Interview (CASI) is now available to all LifeSouth donors. CASI adds convenience, decreases registration and wait times and has significantly lowered errors, resulting in more blood on the shelf.

On June 13, LifeSouth shipped two frozen special antigen units (SAUs) to New Zealand Blood Service in response to an international search through the <u>American Rare</u> <u>Donor Program</u>. LifeSouth's state-of-the-art molecular technologies allow us to provide exceptionally rare RBC units like these.

### Growth

LifeSouth opened its newest components laboratory in Jacksonville, Fla. on May 9. The facility processes components for Putnam and First Coast regions and enables LifeSouth to more efficiently serve patients and improve service and turnaround times for local hospitals.

In FY 2022, LifeSouth opened new donor centers throughout our footprint with three more expected to open in Fall 2022. These new locations make it easier than ever for our donors to give blood where they live, work and shop.



- Attalla
- Athens
- Leeds
- Columbus •
- Fleming Island •
- Jonesville
- Julington Creek
- Leesburg

The Birmingham, Ala. donor center underwent a remodel to provide a better donor experience and increase operational efficiencies and capabilities.

Construction of LifeSouth's new Dothan, Ala. donor center will begin in Fall 2022.



Rendering of proposed Dothan, Ala. donor center













# LifeSouth Cord Blood Bank

Donating cord blood is a simple way to make a difference for someone in need. Cord blood, the blood remaining in the umbilical cord and placenta after a baby is born, is rich with blood-forming cells. Diseases such as leukemia and sickle cell disease can be treated with a cord blood transplant. LifeSouth collects cord blood and eligible units are placed on a public, international registry. To date, LifeSouth has shipped a total of 285 cord blood units for transplant all over the world.

In Fiscal Year 2022, LifeSouth:

Shipped 15 Placed 199 units on the cord blood cord blood units for transplant registry increased increased cord cords listed collections on the registry 95% 28% over fiscal over fiscal year 2021 year 2021

# LifeSouth Cord Blood Bank celebrated the 20 year anniversary of their first cord shipment.

The medical professionals who collect the cord blood are a vitally important part of the lifesaving process. Nurses and physicians work each day to collect umbilical cord blood at:

Baptist Medical Center East **Baptist Medical Center South Brookwood Medical Center** East Alabama Medical Center HCA Florida North Florida Hospital Jackson Hospital Mobile Infirmary **Piedmont Henry Hospital Regional Medical Center Anniston** South Georgia Medical Center St. Francis - Emory Healthcare Thomas Hospital UAB Medicine Birmingham UF Health Jacksonville UF Health Shands Hospital USA Children's & Women's Hospital

# LifeSouth Cord Blood Bank

LifeSouth is proud to announce partnerships with four new collection hospitals this year. Mothers who deliver their babies at these hospitals will now have the opportunity to donate their umbilical cord blood for patients in need.

- <u>South Georgia Medical Center</u>, Valdosta, Ga.
- <u>St. Francis Emory Healthcare</u>, Columbus, Ga.
- <u>UF Health</u>, Jacksonville, Fla.
- <u>University of Alabama Hospital</u>, Birmingham, Ala.

"We are thankful to our new partner hospitals for their commitment to helping save lives through the collection of cord blood. They are giving new mothers the opportunity to potentially help patients facing some of the most challenging and complex diseases."

- President and CEO Kim Kinsell

### Immunohematology Reference Laboratories

For patients with cancer, sickle cell disease and blood disorders, the need for blood is constant. Their treatments require regular transfusions of antigenmatched blood. LifeSouth's immunohematology reference laboratories (IRLs) find donor matches for these special antigen patients.

LifeSouth's IRLs test for 36 antigens and send an average of 400 red blood cell units a week to hospitals in Florida, Georgia and Alabama. Our <u>365 Movement</u> outreach program schedules donors with special antigen profiles to give throughout the year. This proactive approach ensures that blood is consistently available for patients when they need it.

LifeSouth made several investments in our IRLs in 2022, including advanced molecular testing that allows us to genotype donors and patients for common blood group system antigens and human platelet antigens (HPA). Our IRLs can now detect HPA antibodies, improving our capability to identify appropriate platelet products.









"We are so grateful and blessed that he is with us and we can now look towards the future."



### The Lifesaving Impact of Donating Blood

LifeSouth Regional Manager Jody St. John knows firsthand how critically important blood donation is. Jody's grandson Corder Christopher Bouffard was born in April 2021 with Hypoplastic Left Heart Syndrome, meaning that he only had half a heart. In the weeks following Corder's birth, he suffered several strokes and seizures, underwent a heart surgery and received a feeding tube and an ostomy bag for perforated intestines.

Corder was able to return home for 13 days in May, but on the way to a checkup with his doctor at Children's Hospital of Alabama, he went into cardiac arrest. Jody's daughter Madyson performed CPR until Corder was transported by AirEvac to Birmingham. "The doctor told her that she saved his life that day, because he wouldn't have made it to the hospital without her heroic efforts," said Jody. When he arrived at this hospital, doctors discovered Corder was suffering from gallstones, the stress from which caused his heart to stop.

After seven months in Birmingham, a second heart surgery and numerous blood and platelet transfusions, Jody visited Corder and his parents Chris and Madyson in the hospital on Thanksgiving Day. "When we arrived, his parents Chris and Madyson said 'help us pack up, we get to go home," said Jody. "Therefore, instead of turkey and the fixins', we moved them back to North Alabama and got IHOP breakfasts for dinner that night."

Corder was able to get his ostomy bag removed in February 2022 and is now thriving. "He is on the growth chart at 5 percent for his age. This is great because so many children with Hypoplastic Left Heart Syndrome never make the growth chart at all," said Jody. She added that Corder can now stand and take a few wobbly steps in a walker or while holding onto something and is undergoing physical therapy to help him get stronger.

Corder will have his feeding tube removed soon and will need another heart surgery in 2-4 years. When he gets older and bigger, he will need a heart transplant. "It has been a very long year, but we are so grateful and blessed that he is with us and we can now look towards the future," said Jody. She and her family are thankful for the blood donors that made Corder's recovery possible.

# The Lifesaving Impact of Donating Blood

When Oliver (Ollie) Orlowski was born, he seemed to be a healthy baby boy, but when he was only five days old, he was diagnosed with a condition called ankyloglossia, or "tongue tie," a condition that left him unable to receive milk. Ollie's mother Rebecca Anderson-Orlowski said "Sadly, I didn't know he wasn't getting anything at all at my breast until he was five days old, when his amazing pediatrician wanted to see him for a weight recheck." He was sent to HCA Florida North Florida Hospital and admitted to the NICU, where Rebecca soon learned his condition was more serious than she imagined. Ollie was "much more fragile than his feisty little self let on," she said. Along with being malnourished and severely dehydrated, Ollie had critically high levels of bilirubin, a pigment formed in the liver by the breakdown of hemoglobin. This put him at risk of kernicterus, a rare but serious complication during which excess bilirubin leaves behind deposits, causing irreparable damage to the brain and central nervous system. He was transferred to UF Health Shands Children's Hospital.

Ollie received a lifesaving blood transfusion, which brought his bilirubin down significantly, returning his levels to a safe range. Rebecca said that while she used to donate blood occasionally, her outlook on donating has changed since seeing Ollie's transfusion and she now tries to donate regularly. With Rebecca's experience in the medical field as a cardiac monitor tech, she was familiar with the types of traumas usually associated with blood transfusions, but she didn't realize the impact a donation could make. "Surgeries, car accidents, and GI bleeds were always what I previously associated my blood going to. Now I know that it literally saves lives, and doesn't just impact the recipient, but their family, and everyone that loves them," she said.

Ollie is now a happy and healthy 3 1/2 year old who loves swimming, playing at the playground, PJ Masks and helping his dad in the garden. "I will never be able to thank the donor(s) that gave the blood Ollie received, I can only hope that my donated blood will have an impact like theirs did," said Rebecca. "Anonymous blood donors saved my baby's life. Thank you for your selflessness. Thank you for saving my baby." "Anonymous blood donors saved my baby's life. Thank you for your selflessness. Thank you for saving my baby."

### Statement of Operational Activities

(in Thousands of Dollars)

Revenues Relative To:

Blood Components & Services Other Income		119,379 2,806	98% 2%
Total Revenue	\$	122,185	100%
Expenses Relative To:			
Donor Recruitment	\$	4,971	4%
Blood Collection & Distribution		45,968	40%
Laboratory		15,048	13%
General & Administrative		45,657	39%
Depreciation & Amortization		4,415	4%
Total Expenses	\$	116,059	100%

### Statement of Financial Position

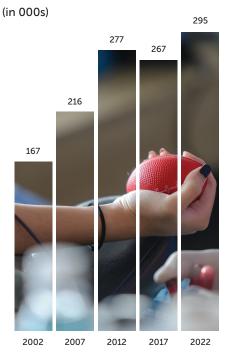
(in Thousands of Dollars)

Assets:						
Current Assets	\$	33,831	37%			
Long Term Assets		45,716	50%			
Other Assets		12,322	13%			
Total Assets	\$	91,869	100%			
Liabilities & Net Assets						
Current Liabilities	\$	13,591	15%			
Long Term Debt		16,230	18%			
Net Assets		62,048	67%			
Total Liabilities & Net Assets	\$	91,869	100%			

Percent of Donations by State

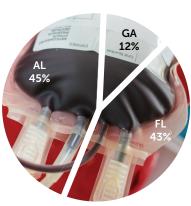


### **Total Donations**





Percent of Revenue by State





www.lifesouth.org 888-795-2707 4039 Newberry Road Gainesville, FL 32607

